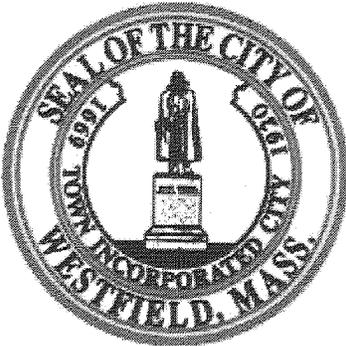


**CITY OF WESTFIELD,  
MASSACHUSETTS**



Regulations of the  
Westfield Twiss Street Transfer Station

Adopted by the Westfield Board of Health on  
\_\_\_\_\_, 2026

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Appendix A – Fiscal Year 2026 Transfer Station Fees & Prices

Appendix B – Rules of the Transfer Station

## 1. AUTHORITY

This document describes the rules and regulations (“Regulations”) governing the recycling and disposal of solid and special wastes at the City of Westfield Transfer Station. These Regulations are effective on and after July 1, 2026, and shall remain so until modified or amended by the City of Westfield Board of Health.

The Transfer Station is operated by the Westfield Health Department under these Regulations as established by the City of Westfield Board of Health. The general administration of the Transfer Station shall be governed under authority which includes, but not limited to, Massachusetts General Laws, Chapter 111, Sections 31, 31B, 150A and 310 CMR (Code of Massachusetts Regulations) 11.02 and 310 CMR 19.00 et seq. of the laws of the Commonwealth of Massachusetts, applicable regulations of the Board of Health, Code of Massachusetts Regulations and all other applicable rules and regulations that may be adopted to further the expeditious management of the facility.

## 2. PURPOSE

The City of Westfield Board of Health has adopted these Rules and Regulations to safeguard the public health; to ensure the safety of city employees; to ensure the safe and efficient operation of the Transfer Station; and to facilitate mandatory recycling thereby fostering a public awareness of the care of the environment and reducing waste disposal costs incurred by the City of Westfield.

## 3. DEFINITIONS

Reserved

## 4. HOURS OF OPERATION

The Transfer Station is open Monday through Saturday from 7:00 AM to 2:45 PM. The facility closes promptly at 2:45 PM at which time the entrance gate is closed and locked. Users must allow sufficient time to offload materials prior to closing. The Transfer Station shall be closed on all City of Westfield observed holidays and may be closed during severe weather events or other emergencies.

## 5. CONTACT INFORMATION

Location: Twiss Street Transfer Station  
57 Twiss Street  
Westfield, MA 01085

Transfer Station: (413) 568-1159

Health Department: (413) 572-6210

Website: [www.cityofwestfield.org/739/Recycling-Program-Twiss-Street-Transfer-](http://www.cityofwestfield.org/739/Recycling-Program-Twiss-Street-Transfer-)

## 6. PERMIT REQUIREMENTS

### a. Who May Use the Transfer Station

The Transfer Station is for use by Westfield residents only for residential refuse and recycling generated within Westfield. Disposal of commercial refuse is strictly prohibited. Users must have a current and valid Transfer Station permit or a sticker permanently affixed to the back of their rearview mirror. For the purpose of these regulations, the following definitions apply:

Residential Waste: Waste generated in households by residents.

Commercial Waste: Waste generated by businesses, institutions, contractors, or any non-residential source.

NOTE: No permit is required when dropping off leaves or grass clippings only. This applies to Westfield residents only - no commercial or landscaping businesses will be allowed.

### b. Obtaining an Annual Entrance Permit

#### 1. When to Purchase:

Annual entrance permits are available annually beginning July 1 and shall expire on June 30<sup>th</sup> of each calendar year regardless of the time of year when the permit is purchased.

#### 2. Purchasing a Transfer Station Permit:

Residents may purchase a Transfer Station permit online or in person at the Customer Service Desk in either of the two Westfield Big Y Supermarkets.

a) The cost of the annual Transfer Station Permit is \$35.00.

b) To purchase online, visit <https://unipaygold.unibank.com/customerinfo.aspx>; note that transaction fees apply. When purchasing a permit online, you will be provided with a confirmation receipt. This acts as your permit. You must either retain it on your phone or print it out. You will need to provide this to the gatekeeper, along with proof of residency, each time you enter the facility.

c) When purchasing a permit at Big Y, you will be given a sticker which will serve as your entrance permit. This sticker must be affixed to the back of your vehicle's rearview mirror so that it is visible through the windshield. You must provide proof of residency each time to enter the facility.

d) A driver's license, state ID, tax or utility bill may be used as proof of residency.

e) No refunds or exchanges can be given.

f) Permit is no longer valid if residents move out of the City of Westfield.

NOTE: Permits cannot be purchased at City Hall or the Transfer Station.

## 7. DISPOSAL OF SOLID WASTE

Proper disposal of waste is essential to maintaining an environmentally responsible and legally compliant Transfer Station. Users must adhere to all applicable state and local regulations regarding waste handling and disposal. Failure to comply may result in fines or loss of Transfer Station privileges.

### a. State and Local Regulations

Waste disposal at the Transfer Station is subject to Massachusetts General Laws and State Solid Waste Regulations. All users are required to comply with these laws when disposing of waste materials. Noncompliance may result in fines or revocation of Transfer Station permits.

- Massachusetts General Laws and Solid Waste Regulations apply:
  - MGL 21H; MGL c. 111 §150A; MGL c. 21E; MGL c. 21D; 310 CMR.
  - <https://www.mass.gov/lists/waste-recycling-laws-rules>

### b. Pay-As-You-Throw Bags

1. Household trash must be disposed of in Westfield Pay-As-You-Throw bags. These bags are orange with the City of Westfield seal printed on the bag.
2. Westfield Pay-As-You-Throw bags may be purchased at retail locations as determined by the City.
3. Refer to Appendix B for a listing of Pay-As-You-Throw bag retail locations and associated costs.

### c. Unacceptable Waste

Certain materials are prohibited from disposal at the Transfer Station. These restrictions are required by State law. The following lists identify materials that must be recycled or that are otherwise prohibited from being disposed of at the facility. Failure to comply may result in fines being levied against the City.

#### 1. State Waste Ban (must be recycled):

The following items **MUST BE RECYCLED** per Massachusetts State Regulations 310 CMR 19.017 and are thereby prohibited from disposal in the Transfer Station trash container.

- Paper
- Glass containers
- Single polymer plastic containers
- Yard waste (leaves, grass clippings)
- Cardboard
- Metal containers
- Lead acid batteries

- White goods
- Tires
- Cathode Ray Tubes
- Textiles
- Mattresses, box springs

These recyclables, in addition to many others, are collected at the Transfer Station. Refer to Appendix A for a list of acceptable items.

a) Obtaining Stickers for Individual Recyclable Items

Although the recycling of many items is free to drop off at the Transfer Station, certain items will require the purchase of an item sticker. These stickers can only be purchased at the Customer Service Desk in either of the two Westfield Big Y Supermarkets. When bringing these items to the Transfer Station, the sticker must either be affixed to the item or surrendered to the gate attendant. Please see Appendix A for a listing of items requiring an item sticker and the associated cost.

2. Other Prohibited Items:

Other items, in addition to (1) above, ARE PROHIBITED from disposal at the Transfer Station per Massachusetts State Regulations, the Transfer Station Authorization to Operate, or contractual agreements with vendors. These include:

- Any Material from a location outside of the City of Westfield
- Ammunition, Explosives
- Asphalt Pavement, Bricks, Gravel, Stones, Rocks, Masonry Products or Concrete
- Brush, Stumps, Tree Branches
- Clean Gypsum Wallboard
- Commercial Organic Material
- Construction and Demolition Materials
- Drugs, Sharps
- Firearms
- Hazardous Household Chemicals and Waste
- Motor Vehicles, Engines, Trailers, Boats or Large Machinery
- Radioactive Materials
- Wood
- Yard Waste (other than leaves and grass)

d. Acceptable Waste

Please refer to Appendix A – Fiscal Year 2026 Transfer Station Fees & Prices for a list of items accepted at the Transfer Station, along with any costs associated with disposal.

## 8. GENERAL PROVISIONS

To ensure the safe and orderly operation of the Transfer Station, all users are expected to abide by the posted rules and guidelines and comply with directions provided by the Transfer Station staff. Misuse of the facility may result in revocation of permit privileges.

### a. Conduct and Prohibited Actions

All users must follow the directions of Transfer Station attendants and present identification and proof of permit.

Please refer to Appendix B for rules, regulations and actions which are strictly prohibited.

## 9. AUTHORIZATION/VIOLATIONS/ENFORCEMENT

1. The Westfield Health Department, under the direction of the Westfield Board of Health, and their designees (Transfer Station staff) are authorized and responsible for the safe and efficient operation of the Transfer Station.
2. Unsafe or disruptive behavior by users of the Transfer Station will not be tolerated. Users of the Transfer Station that engage in disruptive or unsafe behavior or who refuse to comply with the requests from the Health Department or designees (Transfer Station staff) may result in immediate removal from the Transfer Station and temporary or permanent revocation of their permit. Please refer to Exhibit B, "Rules of the Transfer Station" for a complete list of Transfer Station Rules.
3. A single violation or repeated violations of these rules and regulations may result in the temporary or permanent revocation of the permit as determined by the Board of Health.

Please note: The facility is under video surveillance.

## 10. SEVERABILITY

If any title, regulation, section, paragraph, sentence, clause, phrase, provision, word, or amendments to these rules and regulations shall be declared invalid for any reason whatsoever, that invalidity shall not affect any other portion of these remaining rules and regulations are hereby declared severable and the validity of the remaining portions or sections of these rules and regulations or amendments thereto shall remain.

## 11. EFFECTIVE DATE

These Regulations were adopted by vote of the Board of Health on \_\_\_\_\_. These Regulations shall become effective July 1, 2026.

Board of Health Members: Stanley Strzempko, MD, Chairperson  
Nitin Bhatnagar, MD  
Carrie Hildreth-Fiordalice

Director of Public Health: Debra Mulvenna



# APPENDIX A

## CITY OF WESTFIELD TRANSFER STATION

57 Twiss Street, Westfield, MA 01085 - Tel. (413) 568-1159

**Operating Hours:** 7:00 am - 2:45 pm -- Monday - Saturday  
**Annual Permit Fee:** \$35.00 \* (Valid June 20, 2025 through June 30, 2026)

### PROOF OF RESIDENCY WILL BE CHECKED EACH VISIT AT THE TRANSFER STATION GATE

#### Items Requiring Sticker (Additional Costs)\*

|  |         |
|--|---------|
| <b>Bulk Items:</b>   | \$10.00 |
| Furniture, Carpets, toilets, non-recyclable bulk items             |         |
| Bulky Rigid Plastics   |         |
| Lawn furniture, toys, playhouses, large totes, etc.                |         |
| <b>Fire Extinguishers:</b>   | \$5.00  |
| <b>Items with Freon:</b>   | \$10.00 |
| Freezer, Refrigerator, Dehumidifier, Air Conditioner, Water Cooler |         |
| <b>Mattresses/Box Springs</b>                                      | \$25.00 |
| <b>Propane Gas Cylinders:</b>                                      | \$5.00  |
| (20-pound size only)   |         |
| <b>Tires: (limit 10)</b>   |         |
| Without Rim  | \$3.00  |
| With Rim   | \$4.00  |
| <b>TVs and Computer Monitors: (by screen size)</b>                 |         |
| Smaller than 19"   | \$5.00  |
| 19" to 35"   | \$10.00 |
| 36" and larger   | \$25.00 |

\*Item stickers can **ONLY** be purchased at the Customer Service Desk at either Big Y stores in Westfield, MA

#### NON-ACCEPTED MATERIALS

**Construction/Demolition/Commercial Waste**  
**Household Hazardous Products**  
**Tree Branches, Brush, Wood, etc.**

-----  
\*Valley Recycling - 234 Easthampton Rd., Northampton, MA  
413-587-4279 - valley-recycling.us  
Accepts construction, demolition & commercial waste

\*Veolia - 190 East Main St., Westfield, MA  
1-866-769-1621  
Accept Hazardous Products

\*360 Recycling – 100 Sgt. TM Dion Way, Westfield, MA  
413-562-0192  
Accepts brush

\* *Not affiliated with City of Westfield. Fees may apply.*

#### Items Accepted at No Additional Charge

**Appliances** - Washer, dryer, stove, dishwasher, water heater, microwave, etc.

**Automotive Batteries**

**Batteries** - Rechargeable, Ni-Cad and Button

**Books for Charity**

**Cardboard**

**Electronic Items** - Laptops, DVD and VCR Players, Stereos, computer towers, printers, etc.  
(Additional fee required for TVs and computer monitors)

**Fluorescent Lamps/Bulbs, Ballasts, Transformers**

**Lawn Mowers/Snow Blowers** - Gas and oil must be removed

**Leaves and Grass Clippings** - Loose or in paper leaf bags only. NO BRUSH ALLOWED

**Motor Oil, Antifreeze, Oil Filters** (limit 5 gallons)  
Accepted on *SATURDAYS ONLY*.

**Paint - Oil-based** - Accepted on the *FIRST SATURDAY OF THE MONTH ONLY*.

*Note:* Latex Paint is not accepted but may be self-prepared for correct disposal in regular trash

**Recyclable Paper and Containers (glass, plastic, aluminum)**

**Textiles & Clothing** - No wet, moldy or bug-infested

**Scrap Metal** - Reasonably clean of non-metal components

**String Lights**

**Thermometers/Thermostats**

**SEE REVERSE SIDE FOR INFORMATION REGARDING THE PAY-AS-YOU-THROW BAGS.**

For more information on what can and can't be recycled, please visit [recyclesmartma.org](http://recyclesmartma.org)

**PLEASE NOTE: NO REFUNDS CAN BE ISSUED FOR LOST OR STOLEN PERMITS**

\* Prices subject to change

Effective 1/09/26

# APPENDIX B

## **PAY-AS-YOU-THROW BAGS**

All residents who bring household waste to the Transfer Station must do so in the proper Pay-As-You-Throw bag. These bags are for household trash only. These bags are available in two sizes, as indicated below, and can be purchased at the following locations:

|                   |           |                          |
|-------------------|-----------|--------------------------|
| Small (24" x 28") | Roll of 5 | \$ 7.50 (15-gallon size) |
| Large (33" x 35") | Roll of 5 | \$15.00 (33-gallon size) |

### **Vendors**

To be determined.

## **TRANSFER STATION RULES AND REGULATIONS**

The facility is open to **Westfield residents only**. Proof of residency (i.e. driver's license, state ID, tax/utility bill) is required at check-in.

- All vehicles must have an annual entrance permit to enter the facility. No permit is required if dropping off leaves and/or grass clippings only. This applies to Westfield residents only. No commercial or landscaping business will be allowed to drop off leaves/grass.
- Annual permits may be obtained at the Customer Service desk at either of the two Westfield Big Y Supermarkets or online at <https://unipaygold.unibank.com/customerinfo.aspx>.
- Permits obtained at Big Y will be in the form of a sticker which should be affixed to the back of the rearview mirror. Permits obtained online will be in the form of a receipt sent to your email which should either be kept on your phone or printed out and kept in your vehicle. You will be asked to display this receipt each time you visit the Transfer Station.
- Permit is no longer valid if resident moves out of the City of Westfield.
- Permits are non-transferable.
- Speed limit is 5 MPH. Please follow the directions of Transfer Station employee(s) at all times. Vehicle and pedestrian safety are top priorities. **NO WALK-INS.**
- Recycling is mandatory for anyone using the Transfer Station.
- All household trash must be in a city-approved bag and tied before disposal. No loose trash, other than bulk items, will be accepted. Bags are one-time use only and cannot be dumped out into the container and reused.
- Trash in route to the Transfer Station must be covered.
- By entering this property, residents assume all risks for personal injury or property damage.
- City vehicles and equipment have the right of way at all times.
- Vehicle and pedestrian traffic will be halted when containers are being loaded or unloaded. No vehicle shall pull behind, beside or in front of loader while in use.
- All residents using the facility should be able to do so on their own. If not, residents should plan to bring someone to assist them.
- Trash disposal of any kind outside the posted operating hours is not permitted. Non-acceptable materials left behind and after-hours dumping are illegal.
- Foul language, gestures or honking of horns will not be tolerated.
- Smoking is prohibited.
- Scavenging, salvaging, or removal of any material from this site is prohibited.
- All children under the age of 12 and pets must remain in the vehicle.
- The City of Westfield is not responsible for missing or lost items.